The Belgravia Surgery - System Usage - June - 2025

Total Calls
2702

Appointment Transactions
1426

Repeats Transactions
11

Appointments Booked
73.1%   1042
*% of Total Appointment Transactions

Appointments Cancelled
4.1%   59
*% of Total Appointment Transactions

Total Hours Saved

90.70

*Based on 2.75 minutes per **Successful Patient Validation**

Appointments Reviewed
22.7%   324
*% of Total Appointment Transactions

Appointments Amended
0.1%   1
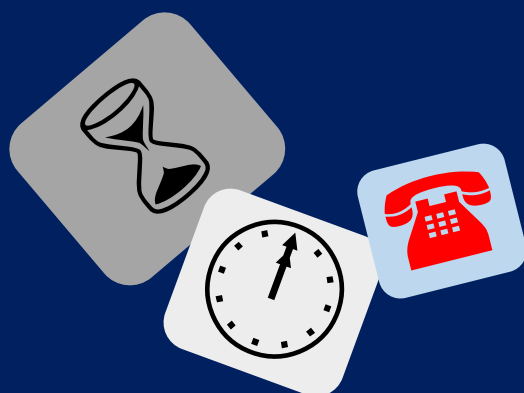*% of Total Appointment Transactions

Repeats Requested
45.5%   5
*% of Total Repeats Transactions

Repeats Reviewed
54.5%   6
*% of Total Repeats Transactions

Patient Demographic - June

Legend: ■ 0-13 ■ 14-25 ■ 26-45 ■ 46-60 ■ 61-79 ■ 80+

Patient Demgraphic Breakdown

Age	Count	%
0-13	60	3%
14-25	141	7%
26-45	372	19%
46-60	473	24%
61-79	437	22%
80+	496	25%

System Usage - June - 2025

Appointment / Repeat Transactions

Legend: ■ Appointment Transactions ■ Repeat Prescriptions Reviewed ■ Repeats Prescription Requests